

MEETINGS + EVENTS

We are deploying scientifically supported practices and innovations that tackle the main ways that COVID-19 is transmitted:

CONTACT

We are moving from **high-touch to touchless** through technology, space design, meeting set-up + catering.

SURFACE

We are introducing **deeper and more frequent cleanings**, with extra attention given to high-traffic areas.

We believe that travel connects us to each other, widens our perspective, enriches us and inspires us. We will travel again soon. And, when you and your attendees are ready, we are ready to welcome you.

TRAINING + SAFETY



Expanded Cleanliness Training + Recommendations

- All our associates are required to complete **cleanliness & hygiene training** and certification
- Each hotel is required to have a **Commitment to Clean** plan
- Equipping associates with required **personal protective equipment**, including masks for all guest-facing associates
- All our associates are undergoing daily **temperature checks**



Emphasis on Hygiene & Cleanliness

- Enhancing **cleaning protocols** to disinfect every meeting space
- Sanitizing **restrooms** as often as every hour
- Disinfecting frequently touched items such as **elevator buttons, escalator + stair handrails** and **door knobs** as often as every hour
- Providing **hand sanitizer stations** throughout high traffic areas, meeting spaces and event spaces
- Cleanliness Champion available on site

GUEST ROOM



A Safe Sanctuary

- **Deep cleaning** each guest room between guests
- Removing nonessential high-touch items that can't be disinfected, and providing **surface disinfecting wipes**
- Utilizing **contactless mobile key and guest requests** via Marriott Bonvoy app*

MEETING + EVENT SPACES



Less Contact, More Connection

- **Reducing seating capacity** to align with physical distancing guidelines and meeting planner requirements
- Consulting with each meeting planner to review and align on expected **physical distancing practices**
- Leveraging **technology** to reduce contact in key areas: Mobile check-in | event registration | attendee badging
- Customizing **meeting sets** for each event to minimize contact
- **Spacing furniture** in every space
- Enabling **live/virtual hybrid meetings** through live-streaming capabilities
- Meeting amenities and sets available upon request

MEALS + BREAKS



'Nourishing the New Normal'

- Setting meals and breaks in spaces reserved for the specific event (i.e., **No co-mingling with other event attendees**)
- Offering a wide variety of food and beverage options tailored to group size, including: **Grab + Go | canned + bottled beverages | plated service**
- Redesigning **food and beverage station set-ups** to include physical barriers and to maintain appropriate distancing
- providing **pre-packaged coffee break and condiment options**
- Reducing or removing **non-essential items**, including pre-set plates, glassware and chargers, décor and other non-essential surfaces